



# CAMPING TERMS & CONDITIONS 2025

## IN RELATION TO THE TEMPORARY CAMPSITES AS PART OF OUTLAW HALF HOLKHAM WEEKEND 2025

### Acceptance of Terms and Conditions

The following Terms and Conditions relate to the temporary campsites as part of the following events organised Wasserman Mass Participation Ltd (company number 04986926) whose registered address is 10a Greencoat Place, Victoria, London, SW1P 1PH (the “Organiser”)

The “Event”	The “Campsite”	The “Available Dates”
Outlaw Half Holkham Weekend	Holkham Hall, Norfolk, NR23 1AB	Friday - 4 July 2025 to Monday 7 July 2025

Camping at the Campsite (in a tent, caravan or camper van) during the available dates (or any combination of these dates) is subject to and conditional upon the following Terms and Conditions:

### 1. Your Campsite booking

- 1.1 By booking to stay at the Campsite as detailed on the [outlawtriathlon.com](http://outlawtriathlon.com) website you represent and warrant to the Organiser that you have full legal authority and capacity to accept these terms and conditions, on behalf of yourself and/or, where applicable, any party for whom you are registering, including full authority to make use of the credit or debit card to which the fees related to the booking will be charged. If registering a child under the age of 18, you represent that you are the parent or legal guardian of that child, or that they have the parent or legal guardian’s prior written consent.
- 1.2 You, as the person making the booking, agree to abide by the following Terms and Conditions and to bring these Terms and Conditions to the attention of any of your guests.
- 1.3 The Organiser reserves the right to accept or decline bookings entirely at its discretion. Your contract with the Organiser will begin when you receive an automated confirmation email from the Organiser, following completion of a transaction through the online payment system or at the point of registration and payment for on the day bookings (where available). Your contract with the Organiser will be on the terms set out in these Terms and Conditions.
- 1.4 You, as the person making the booking, will be responsible for all members of your party and are responsible for bringing these terms and conditions to their attention. Children under the age of 18 must be accompanied by an adult.

### 2. Paying for your Campsite booking

- 2.1 You must pay the Organiser the total amount payable for your booking at the time of booking on the registration platform (“Registration Platform”). The Registration Platform accepts payment by approved debit card or credit card only. At the time of registering to stay at the Campsite, you may have the option to pay for Campsite entry using a payment plan provided by the Registration Platform (the “Payment Plan”).

- 2.2 Opting-in to the Payment Plan is at your sole discretion and nothing in these Camping terms and conditions shall constitute financial advice. The Payment Plan is not available for Charity entries. For the avoidance of doubt, the Payment Plan is provided by the Registration Platform and the Organiser shall not be liable in any circumstances in regard to any issues you may incur in relation to a Payment Plan.
- 2.3 If you choose to register for the Campsite using the Payment Plan, you will not be deemed to have a confirmed entry until you complete the registration process and pay the full balance of the Campsite entry. If you fail to complete the registration process or fail to pay any instalments of the Payment Plan, your reserved entry will be cancelled, and you will not be allowed to stay at the Campsite. There will be no refund of any amounts paid under the Payment Plan or associated booking fees.
- 2.4 On the Day bookings must be paid for in cash.

### 3. Campsite Information

- 3.1 All necessary information pertaining to the Campsite is published on [outlawtriathlon.com](http://outlawtriathlon.com). You will not receive anything in hard copy format. It is your responsibility to ensure that you have accessed the relevant information.
- 3.2 Details of Campsite check-in procedures and opening hours will be outlined in the 'Final' Camping information document for the relevant Event, which will be emailed to you by the Organiser by Wednesday of the week before your check-in date. It is your responsibility to ensure that your contact details are correct. Campsite rules will also be displayed on site. Please ensure that you and your party familiarise yourselves with and adhere to the rules in the Final Camping information document and as set out in these Terms and Conditions.

### 4. General Campsite rules

- All dogs to be kept on a lead throughout the Campsite and owners must clear up any dog waste and dispose of in one of the bins situated around the Campsite or remove from the Campsite. If it is deemed a pet is creating a nuisance or causing disturbance to others, you will be asked to remove them from the Campsite. Any breed of dog listed under the Dangerous Dogs Act 1991 is not permitted on the Campsite.
- No BBQs are permitted on the Campsite.
- You must not use the Campsite in connection with any commercial activity.
- You must keep the Campsite clean and tidy. All rubbish must be cleared and put into rubbish bins on the Campsite.
- You must not use the Campsite, or allow it to be used, for any dangerous, offensive, noisy, illegal or immoral activities.
- You must not cause any nuisance or annoyance to Campsite guests or staff during your stay on the Campsite.
- You may be subject to security checks that may include body, bag and/or vehicle searches at the entrances to and throughout the Campsite.
- The following items are prohibited from the Campsite:
  - any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews), pyrotechnics and "personal protection" sprays;
  - fireworks, Chinese/flying lanterns, drones, flares, the burning of plastics, generators, glass containers, portable laser equipment including laser pens or any illegal or offensive items or substances.

Any such items will be confiscated and handed to Campsite security staff for disposal and individuals in possession of such items may be refused entry to or ejected from the Campsite.

- If the Campsite is damaged by you or your party during your stay, the Organiser has the right to recover the cost of the damage from you.
- For your safety, we have a "six metre rule" which means that units (excluding guy ropes) must be 6 metres apart from adjacent units in order to protect against fire;
- The unit (along with any ancillary equipment) must fit within the confines of your pitch whilst maintaining the 6 metre rule. If this cannot be achieved, you may need to purchase an additional pitch (if available) or remove the ancillary equipment;
- Toilet tents may only be erected within the confines of the pitch; and

- All loose equipment needs to be stored within the confines of your unit.
- You must ensure that the mains electrical cable from the hook up point to your unit and the unit's installation are safe. All units should be protected by a residual current device (RCD). For tent campers, this should be incorporated into a purpose made mains supply unit designed for tent camping conditions.
- You may park your vehicle between units, provided that 3m clear space is left within the 6m gap, Vehicles on site should be parked at right angles to a slope where possible.
- The transfer or sub-letting of pitches is not allowed without the site team's approval.
- For those with electrical hook ups, the maximum capacity is 16 amps per hook up. If any user has been found to exceed this then any damage or call out charges to fix the power supply will be recharged to the user.

## 5. Right to evict

5.1 The Organiser is entitled to refuse admission or re-admission to, or to eject from, the Campsite any person (without any compensation being payable), including, without limitation if:

- the Organiser considers that you or your party have committed a breach of these Terms and Conditions;
- the Organiser considers that your or your party's behaviour endangers the safety of Campsite guests or staff;
- the Organiser considers that your or your party's behaviour prejudices the image, reputation or goodwill of the Event, the Organiser and/or Event partners/sponsors;
- you or your party engages in unacceptable or anti-social behaviour;
- your or your party is rude or abusive to Campsite guests or staff;
- you or your party causes damage to the Campsite (fair wear and tear excluded).

5.2 If the Organiser terminates your booking pursuant to a breach of these Terms and Conditions by you or your guests, the Organiser may, in its sole discretion, cancel your place, and those of your guests, at the Event. In such circumstances, no refunds of costs or expenses of any kind including, without limitation, travel and event registration fees shall be refunded by the Organiser.

## 6. Cancellation of your Campsite booking

6.1 If for any reason you wish to cancel your Campsite booking, you must inform the Organiser in writing as soon as possible and, in any event, prior to the first day of your booking. This must be done in writing via email to [info@outlawtriathlon.com](mailto:info@outlawtriathlon.com). Please note you cannot cancel your Campsite booking via social media.

6.2 You should receive a confirmation of your cancellation within 5 working days. If this confirmation is not received within 5 working days, you should contact the Event Office immediately by telephone (01522 699950) to verify receipt of your request to cancel.

6.3 Your booking will be cancelled with effect from the day the Organiser receives your email. Refunds will be payable in the event of a cancellation by you as set out below:

- 6.3.1 no refunds will be payable in relation an Entry that has not been completed in accordance with clause 2.3. For the avoidance of doubt, all deposits are non-refundable;
- 6.3.2 no refund or race credit will be payable by the Organiser where a participant has successfully made a claim under their Refund Protection (in accordance to clause 8);
- 6.3.3 no refund or race credit will be payable by the Organiser where a participant has purchased Refund Protection but has not yet made a claim under their Refund Protection or is yet to hear back following having made a claim under their Refund Protection;

EVENT:	Relevant Cancellation Date & Cancellation Fee	Relevant Cancellation Date & Refund Due	No refunds available after this date
<b>Outlaw Half Holkham Weekend</b>	Anytime up to and including 24 April 2025  £5 Cancellation Fee	25 April 2025 to 29 May 2025  50% of total camping fee	After Thursday 29 May 2025

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6.4 If the Organiser cancels your booking because of circumstances beyond the reasonable control of the Organiser including, without limitation, (i) acts of God, flood, drought, earthquake or other natural disaster; (ii) epidemic or pandemic; (iii) terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations, or threats thereof; (iv) nuclear, chemical or biological contamination or sonic boom; (v) any law or any action taken by a government, public authority or governing body, including without limitation imposing any advice or restriction against events or gatherings, export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent; (vi) collapse of buildings, fire, explosion or accident; (vii) any labour or trade dispute, strikes, industrial action or lockouts; (viii) non-performance by suppliers or subcontractors (including any venue); and/or (ix) interruption or failure of utility service (“**Force Majeure**”), then you will be entitled to a refund of the booking amount paid by you. Please note Registration Platform processing fees will not, under any circumstances, be refunded to the Participant. You will not be entitled to compensation of other losses, such as travelling expenses.

## 7. Changes to your Campsite booking

7.1 If you want to change any detail of your confirmed booking you must let the Organiser know by telephone (01522 699950) as soon as possible (and no later than Wednesday before your stay) and include details of the requested changes. The Organiser will try to accommodate your changes; however, the Organiser cannot guarantee that it will be able to make the requested changes.

## 8. Refund Protection

At the time of registering for an Event on the Registration Platform, Participants may have the option to opt-in to purchase protection on their entry fees (“**Refund Protection**”) provided by a third-party provider (the “**Protect Group**”). Such Refund Protection is subject to Protect Group’s terms and conditions ([link here](#)), which Participants acknowledge they shall read and accept if such Refund Protection is purchased. Opting-in to the Refund Protection is at each Participant’s sole discretion and nothing in the Organiser’s terms and conditions shall constitute advice regarding the purchase or otherwise use of the Refund Protection. Organiser shall not be liable for any Refund Protection in any circumstances. More information on Refund Protection can be found here: <https://help.letsdothis.com/support/solutions/folders/101000434267>.

## 9. The Organiser’s liability to you

9.1 Under no circumstances shall the Organiser and its affiliates be liable to you in contract, tort (including negligence) or otherwise for any loss of business, revenue or profits, charity funds, anticipated savings or wasted expenditure, loss or theft of personal items, vehicles, equipment and/or contents or any indirect or consequential loss or damage whatsoever (notwithstanding that such loss was within the contemplation of the parties at the date of acceptance of your booking) arising out of your stay on the Campsite or any other matter arising under these Terms and Conditions nor for an aggregate amount greater than the booking amount paid by you.

9.2 To the maximum extent permitted by law, the Organiser hereby excludes any liability for loss, injury or damage to persons/property in or around the Campsite.

9.3 Nothing in these Terms and Conditions shall exclude or limit the liability of the Organiser:

- for death or personal injury caused by the Organiser’s negligence;
- for fraud or fraudulent misrepresentation; or
- for any matter which it would be illegal for the Organiser to exclude or attempt to exclude liability.

## 10. General

10.1 These Terms and Conditions (and the documents referred to in them) constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties relating to the Campsite booking. By submitting your campsite booking you acknowledge and agree that you do not rely on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person) other than as expressly set out herein.

- 10.2 If any provision of these Terms and Conditions is declared by any judicial or other competent authority to be void, voidable, illegal or otherwise unenforceable the provision shall be amended in such a reasonable manner or it may be severed from the terms and in either event the remaining provisions shall remain in full force and effect.
- 10.3 These Terms and Conditions are governed by English Law and the English Courts shall have exclusive jurisdiction in relation hereto.
- 10.4 These Terms and Conditions are supplementary to the Event Terms and Conditions. Any cancellations, refunds or withdrawals from the Event and all other Event Terms and Conditions are available via the website at [outlawtriathlon.com](http://outlawtriathlon.com).